

City of Ridgecrest's COVID-19 Response to Operations and Procedures
City Implementing Temporary Precautionary Measures

**CITY HALL AND THE KERR MCGEE CENTER WILL BE CLOSED TO THE PUBLIC
EFFECTIVE FRIDAY 3/20/20 UNTIL FURTHER NOTICE**

The City of Ridgecrest is in close communication with the Kern County Department of Public Health, the Office of Governor Gavin Newsom and the Centers for Disease Control for the most up-to-date information on the COVID-19 (novel coronavirus) in our community. Public health is a primary concern for the City of Ridgecrest and following Governor Newsom's recent Executive Order, the City is taking precautions to limit the possible spread of and public exposure to the virus.

The City's temporary precautionary steps include:

- Postponing all nonessential board, commission, and committee meetings to later dates.
- Suspending Recreation & Parks Department programs provided to the public.
- Holding the April 1 City Council meeting as scheduled.
 - The meeting will be a virtual meeting only, no public allowed. More information will be sent out at a later date with the agenda regarding exact protocol for public participation.

It is important to note that ESSENTIAL city services such as the police and public works, are continuing however, the Ridgecrest Police Department has limited some nonessential services at this time. Other essential services are listed below with contact information. **WE ASK THAT ALL SERVICE REQUESTS BE HANDLED BY PHONE AND EMAIL.** Those matters that cannot be handled via phone/email will be by evaluated on a case by case basis and possibly taken by appointment.

ADMINISTRATION:

City Manager - Ron Strand – (760) 499-5001 – rstrand@ridgecrest-ca.gov

City Clerk - Ricca Charlon – (760) 499-5002 – rcharlon@ridgecrest-ca.gov

PERMIT SERVICES AND INSPECTIONS:

Dorene Morgan – (760) 499-5072 dmorgan@ridgecrest-ca.gov

Heather Spurlock – hspurlock@ridgecrest-ca.gov

BUSINESS LICENSES AND FINANCE:

Business Licenses - Jazmin Aguirre– (760) 499-5026 - jaguirre@ridgecrest-ca.gov

Account Payable – Lovette Alligood – (760) 499-5028 - lalligood@ridgecrest-ca.gov

All other finance related issues – Cheri Freese – (760) 499-5021 – cfreese@ridgecrest-ca.gov

PUBLIC WORKS (Streets, Engineering, Wastewater):

Director – Bard Lower – (760) 499-5081 – blower@ridgecrest-ca.gov

Secretary – Rebecca Graves – (760) 499-5083 - rgraves@ridgecrest-ca.gov

TRANSIT: Dial-a-Ride Service for essential (grocery, pharmacy, non-emergency medical appointments, etc.) trips only until further notice. This will be done in lieu of our standard bus route service. For more information or to make a reservation, please call us at (760) 499-5040. Reservations should be made one *business day* in advance.

COMMUNITY AND ECONOMIC DEVELOPMENT:

CD – Heather Spurlock – (760) 499-5063 - hspurlock@ridgecrest-ca.gov

ED – Meliza Ancheta – (760) 499-5061 – mancheta@ridgecrest-ca.gov

For more information, go to <https://ridgecrest-ca.gov/415/COVID-19>

We recognize that this is a rapidly changing situation and an uncertain time for many of our customers. Our most important responsibility is the health and safety of our customers and employees. City staff continues to activate protocols and actions as the situation changes to serve the needs of the city. These protocols are subject to change at any time.